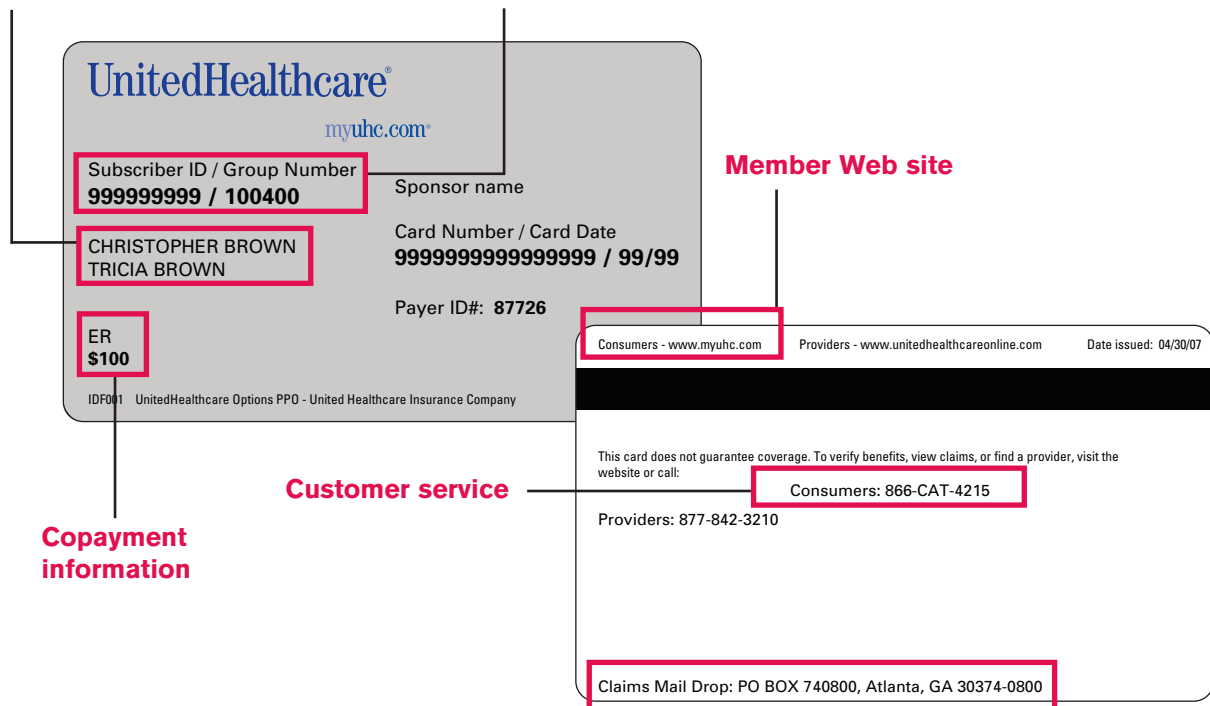


UnitedHealthcare medical ID card

At UnitedHealthcare, we continually seek opportunities to simplify and enhance the health care experience for customers. Our medical ID card is one example of our innovation – merging cutting-edge health care technology with that of the financial services industry. This card efficiently joins the user, physician and UnitedHealthcare in a secure electronic exchange of information using technology similar to a retail payment transaction.

Member convenience

Security safeguard



Key features

Electronic technology

The magnetic stripe on the back of the ID card enables communications between the member's physician and UnitedHealthcare at the time of service, through the physician's office credit card terminal.

Security safeguards

The ID card provides protection for handling and processing confidential health information with the use of an alternate identification number, instead of using the member's social security number.

Member convenience

The ID card conveniently lists the member's name as well as any covered dependents on the same card. This means they won't have to carry separate cards for each dependent. Members selecting family coverage will receive two ID cards per family, and those with single coverage will receive one ID card.

Copayment information

If applicable, members can determine copayment amounts just by looking at the front of their card. If this information is not listed, members may request verification of the copayment amount when the health care professional swipes their card or by visiting myuhc.com[®].

Customer service toll-free number

Anytime of the day or night, members can call our toll-free customer service number.

Claims address

To send in claims information or seek additional claims information, members can use this mailing address.

Member Web site

With access to the Internet, members can access personalized health information at myuhc.com:

- Find and compare doctors and hospitals in our network
- Check coverage details
- Print a temporary ID card or request a replacement card
- Find pharmacy information, if applicable
- Track claims information
- Assess personal health habits

Contact us

For more information about the medical ID card and its capabilities, contact your broker or UnitedHealthcare representative.



Insurance coverage provided by or through United HealthCare Insurance Company or its affiliates. Administrative services provided by United HealthCare Insurance Company, United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company.



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